



International Reservation Form - Please Print

Please complete the reservation form and return it with your payment (payable to "Pilgrim Tours") to: PO Box 268, Morgantown, PA, 19543.

Tour Name: Haven Ministries - 22T302 Cost per person: \$3,190.00USD\* Attn. Pilgrim Agent: Jessica Leinbach
Date of Tour: November 27-December 8 or 11, 2022 # of Persons: Add Optional 4 Day Jordan Extension? (+\$990.00USD per person): [ ] Yes [ ] No
Departure City: [ ] No Air (land package only) [ ] Other:
Deposit (per person): \$300.00USD X (# of travelers) = \$
Total Enclosed = \$
Payment Method: [ ] Check [ ] Mastercard [ ] Visa [ ] Discover
Credit Card # Security Code (3 digits, back of card) Exp. Date
Name on Credit Card Chg. Signature
Address on Credit Card if different from below:

Please Print Carefully! Inaccurate information will result in travel delays and/or airline change fees.

[ ] I attest that the name(s) provided below, including middle name(s), is as it appears on my current/future passport and understand that a minimum \$100 per person name change fee will be incurred if incorrect.

FIRST PASSENGER SECOND PASSENGER (IF PAYMENT ON THIS FORM)
First/Middle (as it appears on passport) First/Middle (as it appears on passport)
Last (as it appears on passport) Last (as it appears on passport)
Tour Badge Nickname Tour Badge Nickname
Passport #\*\*\* Passport #\*\*\*
Issuing country of passport Issuing country of passport
Passport Issue Date (M/D/Y) / / Passport Issue Date (M/D/Y) / /
Expiration Date (M/D/Y) / / Expiration Date (M/D/Y) / /
Date of birth (M/D/Y) / / [ ] Male [ ] Female Date of birth (M/D/Y) / / [ ] Male [ ] Female
P.O. Box P.O. Box
Street Address Street Address
City State City State
Postal Code Phone # Postal Code Phone #
Email Email
Name of Roommate(s) (if on separate form) (Single supplement of \$1,175.00USD (Israel) and \$325.00USD (Jordan) added to final invoice if no roommate listed.)
Room (check one): [ ] Single (1 bed) [ ] Double (1 bed, 2 people) [ ] Twin (2 beds, 2 people) [ ] Triple (3 beds)

Final Documents: will be mailed to the address above and will not require a signature. If you require delivery with a signature, please contact our office.

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Emergency contact not traveling:
Phone
Name

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Phone
Name

My signature below verifies that I understand that I may purchase travel protection insurance from Pilgrim or from another source. (For insurance information, please refer to the back of this form).

My signature below also verifies I understand and agree to Pilgrim Tours' and Haven Ministries' Terms and Conditions as stated on the brochure and reverse side of this form. All payment receipts sent via email. Please check box to request hard copies of receipts mailed to address above. [ ]

Signature Required (First Passenger)

Signature Required (Second Passenger)

\*Price per person based on double occupancy.

\*\*If you are waiting for an updated passport number please provide this as soon as you receive it.



## Terms & Conditions

### IMPORTANT INFORMATION

Regulations regarding COVID and international travel continue to evolve. Currently **neither Israel nor Jordan are requiring vaccination or PCR testing** upon entry. Israel **does require, however, that each traveler carry travel insurance that includes emergency medical coverage that does not exclude coverage for COVID.** Also, please be aware that if you do develop COVID like symptoms while in Israel, it is a legal requirement to take a PCR test and then self-isolate if the test is positive. Your insurance should cover any costs if that were to occur.

Lastly, **we strongly recommend cancellation insurance for at least the cost of your flights.** Since each tour member is responsible for purchasing their own airfares, should Haven need to cancel the tour Haven's only responsibility is to refund monies for the land portion as per the Cancellation Policy below. **Haven bears no responsibility for airfare refunds.**

### RESERVATIONS

A \$300 per person US Dollar deposit is required to secure a reservation. Your reservation is not considered confirmed until Pilgrim Tours has received both the deposit and completed reservation form. Reservations are due by August 19, 2022. Since our tours frequently sell out, reservations are accepted on a first come, first served basis. Reservations can be submitted online or mailed to: Pilgrim Tours PO Box 268 Morgantown, PA 19543.

### FINAL PAYMENT

Final payment will be due September 6, 2022. Payment can be made by check, Visa, Discover, or Master Card. Payments not received on time will result in reservation cancellation without refund. Reservations made after the final payment deadline may result in additional administrative fees and are at the discretion of Pilgrim Tours.

### INCLUDED

10 nights lodging at 4-star hotels (+3 nights Jordan), Breakfast & dinner daily at hotels (1 dinner at the American Colony), Full time English-speaking tour guides in Israel and Jordan, Services of long-distance deluxe motor coach as appearing on itinerary, All entrances and transportation as appearing on itinerary, Jordan Visa and Allenby Border crossing tax, Whisper/Listening devices (Israel only), Luggage handling at hotels (1 piece), 1 group arrival transfer and 1 group departure transfer, Tips to drivers, guides, and hotel staff, Pilgrim Payment Processing including credit card processing

### NOT INCLUDED

Airfare, All lunches and drinks with meals except as noted in the itinerary, Optional Travel Insurance - 7.6% or 10.25% of tour cost, Testing for COVID-19 or any other related expenses

### CANCELLATION

Cancellation in writing must be received by Pilgrim Tours prior to departure for appropriate refund on the land tour cost minus the following fees. Airline penalties are not part of the percentages below and vary based on each individual airline policy.

August 28, 2022 or before: \$100USD per person  
Aug. 29-Sept. 6, 2022: Deposit Amount of \$300USD per person  
Sept. 7-Oct. 12, 2022: 40% of tour cost  
Oct. 12-27, 2022: 65% of tour cost  
Oct. 28-Nov. 19, 2022: 85% of tour cost  
November 20, 2022 or after: 100% of tour cost

### Pilgrim Tours service fee structure:

When signing up for a tour offered by Pilgrim Tours, a deposit is required to confirm your reservation. Part of the deposit for the advertised tour includes a \$100USD per person service fee assessed by Pilgrim Tours that is non-refundable and non-transferable. The reason for not traveling can be either the traveler cancelling or the tour being postponed, suspended or cancelled due to but not limited to acts of God, war, terrorist acts, political unrest, epidemics, pandemics, or government imposed travel restrictions. In registering for a tour, a tour member agrees to the service fee as well as all terms and conditions as outlined on the tour reservation form.

Travel insurance is non-refundable.

### PRICING

Quoted tour prices include planning, handling and operational charges and are based on the current rate of exchange and tariffs. In the event of a marked change in foreign exchange rates, fuel costs or tariff rates, tour costs are subject to revision. Such increases will be added to the final billing. Pilgrim Tours reserves the right to vary itineraries and prices, and to substitute facilities and hotels of equal or better quality if necessary.

### RESPONSIBILITIES

These tour programs are operated by Pilgrim Tours and Travel, Inc.,

3071 Main Street, Morgantown, Pennsylvania 19543. In common with other companies, Pilgrim acts only as an agent for tour members in arranging vacation services offered on this web site, including transportation, sightseeing, and accommodations through independent contracts. Air carriers, accommodations, and other suppliers (including but not limited to trains, cruises, ferries, motor coaches, hotels, tour guides, and restaurants) providing these services are independent contractors and are not agents, employees, servants, or joint ventures of the Company or its affiliates. All travel documents for services issued by the Company are subject to the terms & conditions specified by the contracted supplier, which are available upon request, and are subject to the laws of the countries in which the services are supplied. Tours postponed, suspended, or cancelled due to but not limited to acts of God, war, terrorist acts, political unrest, epidemics, or pandemics are subject to service fees by Pilgrim Tours. In registering for a tour, tour members agree to the terms and conditions for the tour they have registered for. Pilgrim Tours reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money, or other incidents resulting from a change of tour scheduling made for tour members. Pilgrim Tours is not responsible for any losses or damages of personal property, injuries, thefts, sickness or unforeseen expenses incurred by any tour member.

### AIR TRANSPORTATION

For most travelers, it will be a cost saving to make your own flight arrangements departing from your home city. Therefore we have published a land transportation only price to make the tour as cost efficient as possible. However in order to be eligible for the group transfers included in your tour pricing, your arrival time in Tel Aviv must be no later than 8:00 pm on Monday, Nov. 28th. Departure from Tel Aviv can be anytime on Wednesday, Dec. 7th or before noon on Thursday, Dec. 8th. For those taking the Jordan Extension, departure out of Amman must be before noon on Sunday, Dec. 11th.

If you would like assistance in handling the air portion of your travel, Pilgrim Tours is more than happy to help. You can book your flights directly with them and they will arrange for the best-priced airfare available at your time of booking. You can also email [holden@haventoday.org](mailto:holden@haventoday.org) for advice on your best routing and for approximate fares.

### TOUR MEMBERSHIP & MOBILITY REQUIREMENTS

Tour membership is available to all travelers and will not be withheld if the tour operator can furnish the requirements that an individual may need. Because most of our Retail Tour sightseeing schedules require Tour Members to walk 1-2 miles at a time using a moderate pace and sometimes navigate uneven terrain, we cannot accept persons who cannot do that and instead require special assistance. Should any Tour Member's participation somehow materially add to the tour operator's cost, the Tour Member will be expected to pay any additional costs. The Tour Director retains the right to require any non-sufficiently mobile persons to stay behind when deemed necessary, and also terminate the membership of any member displaying disruptive behavior, delaying or endangering fellow members and/or interfering with the operations of the tour. Private group tours vary in regards to mobility standards.

### PROOF OF CITIZENSHIP, PASSPORT, VISA & MINOR CHILDREN REQUIREMENTS

All international tours require a current passport. Entrance to most countries requires your passport be valid for 6 months after your return date. Your passport information must be recorded by a Pilgrim Tours agent when making your reservation. Names on airline tickets must appear as shown on passport. Photocopies are not acceptable forms of identification. Minors traveling with either one parent or no parents must have a certified letter of permission from the parent or parents who is/are not traveling. If requested, this letter must be presented. **Non U. S. Citizens are responsible to fulfill appropriate entry requirements of the destination country. Contact the local Consulate of the countries you plan to visit and transit for entry requirement information.**

### BAGGAGE

Although every effort is made to handle passengers' luggage as carefully as possible, Pilgrim Tours is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel, group carrier or airline handling. There are limitations by coach and air carrier as to the number and size of bags which can be carried onboard and in bulk storage. However, during the tour, passengers are permitted one checked suitcase and one carry-on bag unless otherwise noted. Some airlines may impose additional charges if you choose to check any baggage. Please contact the airline or refer to the airlines website for detailed information regarding checked baggage policies. This is a fee levied by the airlines, not Pilgrim Tours, and may be subject to change.

For a full explanation of Pilgrim Tours Terms and Conditions please visit <https://www.pilgrimtours.com/company/policies.htm>